



HARVEY
world travel

The Travel Professionals

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Janvay Pty Ltd Trading as

Harvey World Travel (Fremantle)

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Dear Dene

Thanks for all your help over the past eight years. We are very grateful that you not only provide an excellent accountancy service, but also a high level of general business support. The recommendations you have given us over the years has helped ensure the success of our company.

Our quarterly meetings are a great opportunity to air any concerns we have in the business and the advice you have given us has really helped our growth.

The customer quality control process you suggested has been well worth setting up. It is ensuring we quickly address any issues that arise and it will make sure we continually monitor our level of customer care.

Thanks to you, we're much better at budgeting now and the guidance you have given us on business planning has been invaluable.

I've dealt with loads of accountants in the past and you are certainly head and shoulders above the rest. Your friendly approachable nature makes it a pleasure to work with you and I look forward to a long lasting relationship.

Yours sincerely

Leanda Blank
General Manager



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